

Report of Head of Governance and Scrutiny Support

Report to Scrutiny Board (Adults, Health and Active Lifestyles)

Date: 25 June 2019

Subject: Proposed Service Change and Associated Engagement - Community Dental Services

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1 Purpose of this report

- 1.1 The purpose of this report is to introduce a report and further details provided by Leeds Community Healthcare NHS Trust regarding proposed changes to Community Dental Services in Leeds and the associated plans for patient and public engagement..

2 Background

- 2.1 The Community Dental Service (CDS) provides NHS dental care for children and adults who have dental treatment needs which cannot be met in a general dental practice. The majority of patients have physical, sensory, intellectual, mental, medical, emotional or social impairment, or more often a combination of these factors.
- 2.2 To meet the individual treatment needs of each patient the Community Dental Service provides personalised care plans and oral health education as well as general anaesthetic and sedation services. To make the service fully accessible facilities include:
- Wheelchair accessible clinics
 - Hoists
 - Specialist dental chair for wheelchair users
 - Loop systems
 - Interpreting services
 - Activity and sensory packs
 - Social story boards with Makaton symbols

- 2.3 In early April 2019. Members of the previous Scrutiny Board were advised of Leeds Community Healthcare NHS Trust's plans to fundamentally review service delivery arrangements for Community Dental Services – following the award of the contract

from NHS England. This also followed previous changes in 2017/18, which saw services move from Seacroft Clinic to the Reginald Centre.

- 2.4 At that time, members of the Scrutiny Board were advised of the Trusts intention to start a 12-week public consultation – likely to commence on Monday 13 May 2019 – alongside the Trust’s plans to attend a Scrutiny Board meeting early in the new municipal year to consult the Board and to present the early results of the public engagement and consultation.

3 Main issues

- 3.1 The following details provided by Leeds Community Healthcare NHS Trust have been received and are appended to this report for the Board’s consideration:

- A summary report (Appendix 1)
- The draft service user/ public information leaflet (Appendix 2)
- The draft media release (Appendix 3)

- 3.2 The details attached in the appendices are also supplemented by the following information provided by Leeds Community Healthcare NHS Trust.

3.2.1 The draft service user/ public information leaflet (attached at Appendix 2) will trigger the following activity with key stakeholders, most likely during week commencing 17 June 2019:

- A mailshot to 2,000 patients (or parents/carers), including the covering letter and leaflet
- Communication with ward councillors in the Wards directly affected – covering letter and leaflet.
- MPs – covering letter and leaflet
- Other stakeholders (NHS partners) – media release and leaflet
- Media – media release

3.2.2 Staff have been fully briefed throughout and Healthwatch Leeds has also been identified as a key stakeholder by the Trust.

3.2.3 The leaflet and the electronic version of the survey will be available on the Trust’s new website (which launches 17 June 2019) for anyone else to comment

3.2.4 The engagement is planned to run until 26 July 2019.

3.2.5 The Trust will produce a report on the feedback received; aiming to publish this in early August 2019; and will subsequently describe how the feedback has been used in its decision-making processes.

- 3.3 Appropriate representatives from Leeds Community Healthcare NHS Trust (service providers) and NHS England (service commissioners) have been invited to attend the meeting to help members consider the information in more detail and address questions from the Scrutiny Board. .

3. Recommendations

- 3.1 The Scrutiny Board (Adults, Health and Active Lifestyles) is asked to consider the information provided and:

- (a) Comment on the proposals and proposed engagement plans.
- (b) Identify any specific issues related to the proposals for Community Dental Services in Leeds.
- (c) Identify any additional actions and/or matters that may require further scrutiny input or activity.

4. Background papers¹

4.1 None used

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.